



February 4, 2005

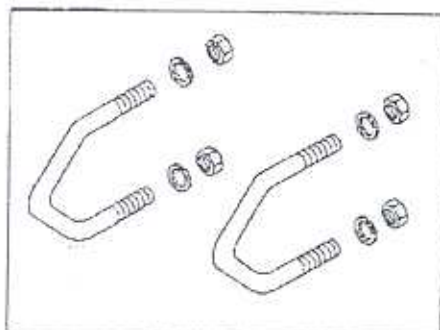
RE: Discrepant U-Bolt Shipment Dates

Dear Valued Customer, **ATTN: Kelvin**

Earlier last summer we detected a problem with the manufacture of our stainless U-Bolts. Our initial recall was for units that were part of Pelco's Astro-Brac assemblies that shipped between June 1 and July 29 of 2004. This letter is to notify our customers that Pelco is expanding the date range of the recall to include units shipped between February 23 and July 29, 2004. This expanded date window includes all of the stainless U-Bolts supplied to Pelco by the hardware manufacturer that contained any suspect material.

If you were notified and responded to our two previous notices, you are aware of the recall. Because of the expanded date window this may be the first notice for some of our customers. In either case, please acknowledge your receipt of this letter by signing in the form block and faxing it back to Pelco at 405-340-3435.

COMPANY	_____
SIGNED	_____
DATE	____/____/____



U-BOLT IDENTIFICATION

The discrepant stainless U-Bolts were shipped in clear plastic bags with blue lettering with the P/N "AB-0256" and a fluorescent orange sticker that reads "STAINLESS STEEL".

All stainless Astro-Brac U-Bolts shipped after July 29, 2004 are packaged in clear plastic bags and with green lettering. These U-Bolts are individually distinguishable from the discrepant U-Bolts by a discrete indent on the inside surface near the neck of the stainless U-Bolt.

As has been our policy, Pelco will provide replacement U-Bolts at no charge and consider back charges for costs associated with their replacement. A copy of Pelco's Discrepant U-Bolt Replacement Procedures and Back Charge Policy is included with this letter. Please submit an itemized estimate of back charges for Pelco Products Inc. approval before proceeding with any work.

We hope this meets with your approval. If you have any questions please feel free to contact Pelco Products, Inc. Sales Department

Sincerely
Pelco Products Inc.

Bob Charles
Sales/Customer Service

Attachments: Pelco Policy Letter